



CLEAR Professional Voice

Complete Phone and Fax System for Your Business

CLEAR Professional Voice is more than phone service — it is a complete communication solution for your business. CLEAR Professional Voice is a hosted phone and fax system that delivers powerful business phone functionality to all of your employees at all of your locations. With all-inclusive pricing¹ and a wide array of advanced communication services, CLEAR Professional Voice is the smart choice for your business.

CLEAR Professional Voice applies the newest VoIP (Voice over Internet Protocol) technology to give you a flexible alternative to expensive business phone systems. Plus, the service includes advanced capabilities that are typically only available to large companies with big budgets.

Every Professional Voice Account includes:

- Unlimited local and long distance calling^{1,2}
- 1000 toll-free minutes/month free
- Automated receptionist and company directory
- Advanced features and voicemail on every line
- Web-based access to all features and call logs
- Unlimited electronic fax on every line

And, much more!



Commitment to Clear Service Level Agreement. Exclusive to our business customers.

CLEAR Professional Voice includes dedicated business-focused support and our commitment to the Clear Service Level Agreement:

- 24x7 toll-free support dedicated to business customers
- Advance notification of planned network maintenance
- Access to sales engineers for in-field professional-class solution support

Our commitment to the Clear Service Level Agreement is intended to help meet your expectations of service and reliability by providing a complete phone and fax system for your business.

We're VoIP experts, and we'll build a customized solution that works for your business—big or small.

Benefits of CLEAR Professional Voice

All-in-One Solution. CLEAR Professional Voice offers a complete hosted phone and fax system for your business. It combines a virtual PBX system with advanced voice and fax features that also includes IP phones and unlimited calling.^{1,2}

Easy Set-Up. Simple and fast service activation: set up your service online and plug in the preconfigured IP phone – it's that easy.

Affordable Service. Enjoy unlimited local and long distance calling and faxing to/from domestic numbers anywhere within the U.S. and Canada.^{1,2} And, get quality full-featured business phone service. All without breaking the bank.

Remote Access. At the office or on-the-go, using your home phone, IP phone or mobile device, CLEAR Professional Voice allows you to work from virtually wherever you need to be.



Complete Phone and Fax System for Your Business

Features + Capabilities

- Complete Business Phone + Fax System ✓

- Unlimited Local + Long-Distance Calling Included on Every Line^{1,2} ✓

- Unlimited Electronic Fax Included on Every Line^{1,2} ✓

- Full Basic Feature Set + Voicemail Included on Every Line ✓

- Auto-Receptionist + Company Directory Included ✓

- 100 Extensions + Voicemail Boxes Included ✓

- Toll-Free (800) Number + 1000 Free Minutes per month Included ✓

- Select Local Phone Numbers from All Over the U.S. ✓

- Extensions Can be Located Anywhere in U.S. ✓

- Advanced Call Management + Routing on Every Line + Extension ✓

- Advanced Features (Screening, Blocking, Click-to-Dial, Message Alerts) ✓

- Music + Messages on Hold Included ✓

- Real-Time Software Call Controller + Soft-phone Included ✓

- Microsoft® Office® + Microsoft® Outlook® Integration Included ✓

- Pre-configured Professional Cisco IP Phones ✓

- Call Queues + ACD (Automatic Call Distribution) for Small Call Centers ✓

- Web-Based Access to All Your Features + Call Logs ✓

Cloud-Based Business Phone System

CLEAR Professional Voice delivers full-featured business phone service without requiring a PBX or any other hardware to maintain. It's a managed business phone system, so there is no need for IT or technical contractors to set it up.

Unlimited Calling. Get unlimited local and long-distance calling anywhere in the U.S. and Canada.^{1,2} Add additional lines virtually anywhere you have high-speed Internet access in the U.S.

Extensions. With 100 FREE extensions included, you'll have a flexible structure to incorporate multiple offices and employees.

Toll-Free Numbers. A dedicated toll-free number that also can be used as your Internet fax number is included.

Local Numbers. Each digital line includes one direct local number, and you choose the area code that makes sense for your business.

Real-Time Call Control. Use the Call Controller to view the caller ID on calls, and just click to accept, reject, send to voicemail, or send a message from your PC.

Auto-Receptionist. Use interactive voice response (IVR) menus and greetings to automatically locate individuals virtually anywhere in the U.S., based on routing criteria that you define.

Dial-by-Name Directory. This auto-generated directory provides callers a list of departments and employees to dial.

Routing and Answering Rules. Change how you'd like to be reached, at any time from any location.

Call Screening and Blocking. Our autoreceptionist calls you before connecting a call, allowing you to accept, reject or send it to voicemail. Free desktop Caller ID allows you to block callers, and see blocked Caller IDs.

Click-to-Call Out. Return calls instantly, or highlight a number on a Web page or application and click to connect.

Click-to-Call Me. RingMe creates an embedded button for your Web site or email signature, allowing others to reach you with a click of a mouse.

Call Logs. A record of your calls and faxes is stored in your Web-based account.

Call Forwarding. Callers who dial your toll-free or local number can be directed to any of your phones, or those of your employees, partners or departments around the country.

Call Transfer. Transfer calls from any phone to any other phone with a domestic number.

Voicemail (with Email Delivery). Each extension includes voicemail with professional greetings, multiple delivery options, and alerts.

Music and Messages On-Hold. Use the time while you have your callers' attention to make a service or sales announcement or play music.

Message Alerts. Get text message alerts on your cell phone or PDA.³

Internet Fax (with Email Delivery). Send and receive faxes by email and online.

Dedicated Fax. If you need a toll free or local phone number just for sending and receiving faxes, a dedicated fax number is included - FREE.

Microsoft® Outlook® Integration. Place calls from Microsoft Outlook, receive faxes in your Outlook inbox, and use fax numbers stored in Outlook Contacts. Also fax directly from applications such as Microsoft® Word, Microsoft® Excel® and Microsoft® PowerPoint®.



Service + Hardware Pricing

CLEAR Professional Voice Service	Price ⁴
Each Line of Service	\$25/month
Each Dedicated Fax Line (Requires SPA-2102 ATA)	\$25/month
Each Additional Number (Local or Toll-Free)	\$5/month
Each Additional Extension (after the initial 100 included with each account)	\$3/month
Additional Toll-Free Minutes (after the initial 1000 included free each month for each line)	\$0.05/minute

CLEAR Professional Voice Hardware	Price ⁵
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	Polycom 321 • 2-line business IP phone	\$109
	Polycom 335 • 2-line business IP phone • 2-port ethernet switch	\$139
	Polycom 550 • 4-line business IP phone • Graphic display • More dedicated keys	\$239
	Cisco SPA 525G • 5-line business IP phone with color display • 2-port ethernet switch	\$329
	Polycom 6000 • Conference phone for mid-sized conference rooms	\$649
	Cisco/Linksys SPA-2102 ATA • Analog Telephone Adapter • 2-port ethernet switch	\$70

Notes + Promotions

- All set-up fees are waived with minimum 2-year agreement required for each line.
- ETF (Early termination fees) are \$65 per line, effective after the initial 30-day risk-free period.
- Requires a minimum of two lines.

Terms + Conditions

- 1 Recurring monthly rate for each line of CLEAR Professional Voice service covers solely (a) calls and faxes placed and received to/from domestic numbers within the 50 United States, District of Columbia and Canada (calls and faxes to/from non-domestic numbers or outside of these areas incur separate additional per-minute (or fraction thereof) charges; see www.ringcentral.com/plansandpricing/international-rates/html for current international calling rates); and (b) commencing on December 2, 2010, up to 1000 minutes per month of aggregate calls and/or faxes sent to/received from toll-free numbers (with toll-free calls and faxes exceeding such monthly limit to be billed at five cents per minute (or fraction thereof)). 30-day trial period; restrictions apply. CLEAR Professional Voice features are subject to change or withdrawal at any time, without notice.
- 2 Unlimited plans subject to CLEAR's Acceptable Use Policy, posted at www.clear.com/legal/aup.
- 3 Standard text messaging rates apply.
- 4 Taxes, equipment and other charges apply.
- 5 Taxes, service (monthly recurring, one-time, and potential overage) and other charges apply.

All advertised offers are limited time offers; may be changed or withdrawn without notice; may not be combinable with certain other offers, discounts, rebates or promotions; may not be available in all geographic areas or through all retail sales channels. CLEAR Professional Voice service is only available as an add-on service with CLEAR Office Pro high-speed internet service and requires a separate phone adapter purchase; limitations apply to number portability; activation may take up to 5 business days while 911/E911 availability is confirmed; CLEAR Professional Voice internet phone service 911 is different from traditional 911; see www.clear.com/legal/911 for more details. Coverage areas limited. Actual CLEAR network performance may vary and is not guaranteed. Additional restrictions apply. See www.clear.com for details. CLEAR and the CLEAR logo are trademarks or registered trademarks of Clearwire Communications LLC. Other company, brand and product names and trademarks are the property of their respective owners. © 2010 Clear Wireless LLC. All rights reserved.